



## MOORING TERMS & CONDITIONS 2023

### BOOKING CONDITIONS:

1. Customers will be notified if their mooring application is successful. Payment must be made after an application has been approved. Please do not pay before receiving a confirmation email. If full payment is not made within 7 days of being notified, Rewind Festival Ltd reserves the right to give away your mooring place.
2. Bookings will only be secured on receipt of full payment.
3. Moorings cannot be sub-let, the booking is made with the party named on the booking form and is non-transferable.
4. The Environment Agency does not allow boats to be moored two abreast. Rewind Festival Ltd. Cannot accept bookings from boats wishing to moor two abreast and we reserve the right to enforce this rule on site as necessary.
5. Rewind Festival Ltd. uses the information provided on your booking to allocate you a suitable mooring position. We are not responsible for any problems that could arise as a result of incorrect dimensions being provided.
6. Mooring positions are allocated by Rewind. Rewind will try to allocate positions on a first come first serve basis, however, this is not guaranteed and this may change due to boat dimensions & availability.
7. No tie-ups will be provided, you must provide ropes and stakes to moor your boat, bow, and stern to the bank and these must not go over the public footpath.
8. Boats must be removed from their moorings by the specified time (depending on Premium/Day mooring), times are specified on the Rewind website and sent out in the customer's final information. Security will be in place to enforce these times.
9. Mooring times may be subject to change. Customers will be notified of any changes.
10. Day moorings must depart on the same day by 00:00 (midnight).
11. Premium Moorings must depart by 12:00pm Monday 20<sup>th</sup>.
12. To apply for Premium Mooring, customers must have purchased a weekend camping ticket.
13. Booking confirmations must be brought with you and be available for inspection whilst on site.
14. All property is left on site at the owner's risk. Rewind Festival Ltd. is not responsible for any loss or injury that may occur.
15. Rewind Festival Ltd. is not responsible for any damage that occurs to boats whilst on site.
16. Customers who wish to moor must abide by Rewind Festival's rules and regulations.
17. Noise must be kept to a reasonable level at all times so as not to disturb the enjoyment of others.
18. There is a noise curfew from 23:00 – 10:00 during which noise should be kept to a minimum and a quiet period observed. Please respect the local community and neighbours and adhere to the curfew.
19. Festival staff and security shall be patrolling at all times. Customers must comply with instructions from security or festival staff.

### COMMERCIALY OPERATED BOATS AND MOORINGS:

20. Mooring rates, as quoted, assume 'private use' at all times. No boats may be used for commercial purposes.
21. If the event is cancelled due to external powers and/or factors beyond our control (e.g. flooding), refunds will be given.

- a. Rewind Festival Ltd. Reserves the right to cancel your booking and remove your boat from our site if this is not adhered to.

**TERMINATION OF BOOKING:**

22. Rewind Festival Ltd. reserves the right to cancel your booking immediately if you fail to adhere to any of our terms. In such an event, no refund will be made.
23. In the event of your cancellation with more than one month's notice, Rewind Festival Ltd. will attempt to re-let your mooring. If we are able to re-let your mooring, an administration charge will apply. If we are unable to re-let your mooring, no refund will be given.
24. In the event of cancellation with less than one month's notice, no refund will be given.